

MINUTES OF THE MEETING OF THE CABINET MEMBER SIGNING HELD ON TUESDAY, 25TH JUNE, 2019, 12.00 - 12.15 pm

PRESENT: Councillor Emine Ibrahim

113. FILMING AT MEETINGS

The Cabinet Member referred those present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein’.

114. APOLOGIES FOR ABSENCE

There were no apologies for absence.

115. URGENT BUSINESS

There were no items of urgent business.

116. DECLARATIONS OF INTEREST

No declarations of interest were made.

117. REPORT BY THE LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN INTO COMPLAINTS AGAINST LONDON BOROUGH OF HARINGEY

The Cabinet Member considered the findings of a report issued by the Local Government Ombudsman in response to complaints about Temporary Accommodation allocated and managed by Homes for Haringey (HfH) to a resident (Ms B). That report, at Appendix 1, was issued on 11th April 2019 and the Council had three months to consider its findings. The Council’s report, set out in the agenda pack at pages 1-9, was introduced by Denise Gandy, Executive Director of Housing Demand Homes for Haringey of HfH.

The Cabinet Member was being asked to, firstly, note the outcome of the Ombudsman’s investigation, secondly, note the content of the Council report presented to the Corporate Committee on 17th June 2019 and, thirdly, to agree and authorise the implementation of the actions proposed by HfH to address the non-compensatory aspects of the report.

The Cabinet Member was informed that on 17th June 2019, the Corporate Committee had:

- accepted the Ombudsman’s recommendation that compensatory payments are made to Ms B;

- retrospectively authorised officers to make the compensatory payments to Ms B; and
- noted that further actions which have been put in place to comply with the Ombudsman's recommendations along with the timescales.

The Cabinet Member noted the Council must take on board the lessons learnt from this case and accept the findings from the Ombudsman's report. It should also ensure that, in accordance with the recommendations of the Corporate Committee, there is continued oversight of the further actions instructed by the Ombudsman through an internal audit, to report back to the Corporate Committee in six months' time.

The Cabinet Member was reassured that HfH were taking this matter seriously and would endeavour to do all it could to comply with the Ombudsman's recommendations.

RESOLVED

That the Cabinet Member for Housing and Estate Renewal:

1. Notes the outcome of the Ombudsman's investigation contained in his report issued on 11th April 2019.
2. Notes the content of the report to the Corporate Committee meeting on 17th June 2019.
3. Agrees and authorises the implementation of the actions proposed by Homes for Haringey to address the non-compensatory aspects of the Ombudsman's Recommendations set out at paragraphs 6.22 to 6.32 of this report.

118. NEW ITEMS OF URGENT BUSINESS

None.

CHAIR:

Signed by Chair

Date